

Vitality GP - manager briefing summary

Eligibility

All permanent employees are eligible from 1st March 2021

What is covered?

- **Vitality GP** will give you free, quick and convenient access to video consultations to speak to a doctor about any aspect of your health
- You'll have access to four free online GP consultations a year
- Appointments are open seven days a week and available in minutes
- You can also book up to seven days ahead through your mobile – at home, work, or on the go!

How to access these benefits

- From Monday 1st March you will receive your membership number from Vitality, in the post or by email (from member@email.vitality.co.uk)
- From there you can download the Vitality GP app and start booking GP appointments straight away
- Remember to create a brand new password for your Vitality account – to keep your data and our systems safe.

What is not covered?

Prescriptions and follow-up treatments will be charged at private rates if you obtain them from your online consultation. However, you can follow up with your registered GP for free or NHS cost prescriptions and treatment.

Vitality contact details

Email: VAW_Enterprise@vitality.co.uk