

Five Why's?

A technique for finding the root cause of a problem that helps avoid drawing wrong conclusions, by continually asking the question 'why'?

Problem	Problem
∨ Why? ∨	∨ Why? ∨
∨ Why? ∨	∨ Why? ∨
∨ Why? ∨	∨ Why? ∨
∨ Why? ∨	∨ Why? ∨
∨ Why? ∨	∨ Why? ∨
∨ Why? ∨	∨ Why? ∨
∨ Improvement ∨	∨ Improvement ∨

Problem

∨ Why? ∨

∨ Why? ∨

∨ Why? ∨

∨ Why? ∨

∨ Why? ∨

∨ Improvement ∨

Problem

∨ Why? ∨

∨ Why? ∨

∨ Why? ∨

∨ Why? ∨

∨ Why? ∨

∨ Improvement ∨